



# Federal and State benefits for Veterans in the Great State of Texas

*(eligibility based on Discharge & VA Disability Rating)*

## 100% PERMANENT & TOTAL – COMPENSATION or IU

FULL MEDICAL BENEFIT eligibility  
Waiver of national service Life Insurance premiums  
Tax-Free Student Loan forgiveness *(filed through the Department of Education)*

## 100% Service Connected Disabled *or Individual Unemployability (IU)*

Dental Treatment  
**TOTAL EXEMPTION FROM PROPERTY TAXES** *(Texas Benefit - for homestead residence)*

## 70% Service-Connected Disabled

**Property Tax exemption** for first \$12,000 *(Texas Benefit)*

## 60% Service-Connected Disabled

Free TX Driver's License *(with rating & Honorable Discharge)*  
Free TX State Park Admission (w/ TPWD passport)

## 50% Service-Connected Disabled *(if Retired, eligibility for Concurrent Retirement Disability Retirement Pay - CRDP)*

VHA Healthcare Priority Group 1  
**Property Tax exemption** for first \$10,000 *(Texas Benefit)*  
Free TX Hunting & Fishing License Package  
**Special license plates:** \$3 fee for first plates, regular price for additional vehicle *(Texas Benefit)*

## 40% Service-Connected Disabled *(due to an amputation of a lower extremity)*

**Specialized (DV) license plates:** \$3 fee for first plates, regular price for additional vehicle *(Texas Benefit)*

## 30% Service-Connected Disabled

**Property Tax exemption** for first \$7,500 *(Texas Benefit)*  
Dependents considered for compensation purposes and payment calculations  
Non-Competitive Federal Employment (NCE) eligibility  
Mileage reimbursement for VA Medical appointments

## 10% Service-Connected Disabled

Medical care for rated disability/(ies) at no charge, Co-Pay for non-related prescriptions and Dr. visits  
Hearing aids/glasses provided at no fee, no charge  
**Property Tax exemption** for first \$5,000 *(Texas Benefit)*  
Vocational Rehabilitation and Counseling eligibility [Title 38, Chapter 31]  
Clothing Allowance for SC prosthetic devices *(see 38 C.F.R §3.810 for guidance)*  
Veterans preference on civil service [10%]

## 0% Service-Connected, Purple Heart Recipients, Former POWs, and Primary Family Caregivers of Veterans

Access to Commissary, Military Exchange, and MWR privileges on U.S. military installations *(under the Disabled Veterans Equal Access Act of 2018)*

## ALL VETERANS IN THE STATE OF TEXAS:

Certificate of Eligibility for Home Loan Guarantee  
Home Loan guarantee fee exemption  
SDVI – *must file within 2-years of a “new service connection”*  
Educational assistance under the Hazelwood Program *(only applies “IF” initially enlisted within the state of Texas)*  
Texas Veterans Land Board (VLB) programs require 90-days of cumulative service, and any discharge other than Dishonorable  
Texas Veterans Land Board (VLB) housing assistance program  
Texas Veterans Land Board (VLB) home improvement program

### DEPENDENT BENEFITS [SPOUSE & CHILD(ren)]:

*when 100% Permanent and Total  
(P&T) Disability:*

CHAMPVA  
Chapter 35 Education Benefits  
Veteran Employment Preference



## HOW TO CHECK THE STATUS OF YOUR CLAIM

### THERE ARE FOUR WAYS TO CHECK THE STATUS OF YOUR CLAIM, OR APPEAL:

CALL THE TVC Regional Office (if TVC has POA)  
 HOUSTON (713) 383-2756  
 SAN ANTONIO (210) 699-5076  
 WACO (254) 299-9950

CALL THE VA TOLL FREE PHONE #: **1-800-827-1000**  
 GO ONLINE: [www.ebenefits.va.gov](http://www.ebenefits.va.gov)  
 SEND AN EMAIL TO THE VA AT: [IRIS@VA.GOV](mailto:IRIS@VA.GOV)

When you contact the TVC Regional Office, the VA toll-free phone number, or VA E-mail, be sure to specify whether you are inquiring about a “claim” or an “appeal”. Appeal information is located through a different database system.

When you go online to the VA eBenefits website, you will have to create an account (user name and password). After that, you can check the status of your claim. If you have problems or difficulties registering for eBenefits, call 1-800-827-1000 for customer support.

### USEFUL AND HELPFUL PHONE NUMBERS TO ASSIST VETERANS IN THE GREAT STATE OF TEXAS:

#### **HOTLINES, HELPINES, & HOMELESS SERVICES**

VETERANS CRISIS HOTLINE (NATIONWIDE Toll-Free) HELPLINE (Text 838255)	<b>1-800-273-8255</b>
AGENT ORANGE & GULF WAR	<b>1-800-749-8387</b>
HOMELESS ASSISTANCE	<b>1-877-424-3838</b>
DEBT MANAGEMENT CENTER (DMC)	<b>1-800-827-0648</b>
MEDICAL CARE COST RECOVERY (MCCR)	<b>1-866-393-9132</b>
VET CENTER (NATIONWIDE Toll-Free)	<b>1-877-927-8387</b>

#### **DEPARTMENT OF VETERANS AFFAIRS**

<b>VA HEALTHCARE</b>	<b>1-877-222-8387</b>
CHAMPVA	1-800-733-8387
SPECIAL HEALTH ISSUES	1-800-749-8387
<b>PENSION MANAGEMENT CENTER (PMC)</b>	<b>1-877-294-6380</b>
eBENEFITS CUSTOMER SUPPORT	1-800-827-1000
eBENEFITS TECHNICAL ISSUES (PASSWORD CHANGES/ERROR CODES)	1-800-983-0937
EDUCATION & TRAINING	1-888-442-4551
HOME LOANS	1-877-827-3702
LIFE INSURANCE	1-800-669-8477
VA FRAUD OFFICE	1-800-488-8244

#### **DEPARTMENT OF DEFENSE**

<b>DEFENSE FINANCE &amp; ACCOUNTING SERVICES (DFAS) - (Retired Pay &amp; Special Monthly Compensation-SMC)</b>	<b>1-888-332-7411</b>
SGLI/VGLI OFFICE	1-800-419-1473

#### **OTHER FEDERAL PROGRAMS**

SMALL BUSINESS ADMINISTRATION (SBA)	1-800-827-5722
SOCIAL SECURITY ADMINISTRATION (SSA)	1-800-772-1213

#### **STATE OF TEXAS PROGRAMS & OFFICES**

HAZLEWOOD ACT	1-512-463-6834
TEXAS DEPARTMENT OF STATE HEALTH SERVICES	1-512-424-6500
TEXAS VETERANS LAND BOARD (VLB)	1-800-252-8387

#### **TEXAS VETERANS COMMISSION (TVC) PROGRAMS**

EDUCATIONAL ASSISTANCE	
EMPLOYMENT ASSISTANCE	<i>(for veterans)</i>
ENTREPRENEUR PROGRAM	1-512-720-0358
HEALTHCARE ADVOCACY PROGRAM (HCAP)	1-512-252-8387
WOMENS VETERANS PROGRAM	1-800-252-8387

#### **TVC APPOINTMENTS TO CLAIM VA BENEFITS**

<a href="https://www.tvc.texas.gov/claims_appointments/">https://www.tvc.texas.gov/claims_appointments/</a>	Northeast Claims District	<a href="mailto:northeastclaims@tvc.texas.gov">northeastclaims@tvc.texas.gov</a>
	Northwest Claims District	<a href="mailto:northwestclaims@tvc.texas.gov">northwestclaims@tvc.texas.gov</a>
	Southeast Claims District	<a href="mailto:southeastclaims@tvc.texas.gov">southeastclaims@tvc.texas.gov</a>
	Southwest Claims District	<a href="mailto:southwestclaims@tvc.texas.gov">southwestclaims@tvc.texas.gov</a>

